

## Pandemic EBT (P-EBT) Support Guidance



FSSA's Division of Family Resources issued summer 2022 P-EBT on **Monday, July 18**, to provide payments to families with children who receive free and reduced lunch at school. All free and reduced lunch eligible students reported as enrolled on Saturday, May 1, through the end of the school year, excluding those reported as transferring out of state, were included in the benefit transmission. At CEP schools, all students were eligible and included. Rosters were pulled utilizing Data Exchange enrollment and free/reduced lunch program submissions. If a family had a previous P-EBT card from January 2021 or later, the benefits were loaded onto an existing card. If a student has never received P-EBT benefits, a new card was mailed to the family and may arrive as late as this week.

If families reach out with concerns about benefits, schools should first verify whether benefits were issued using the report available in the P-EBT Portal. A roster of students receiving benefits is available in the P-EBT Portal accessed through [DOE Link](#). In the P-EBT Portal, select "Data Export" and then select an export for the respective school by clicking "Export 2022 Summer P-EBT Summary." Summer benefit status will be indicated on the report. If a family indicates they have not received benefits, but the report indicates benefits were issued, families should verify if they have an existing card. If a family cannot locate the existing card, they should be directed to the [FSSA P-EBT website](#) to order a replacement card. If a family has not received a P-EBT card previously and did not receive a card in the mail, please wait until Monday, August 1, for the card to arrive before ordering a replacement card.

For support and questions regarding the P-EBT program and program policy, inquiries should be entered using the "Ask a Question" feature in the [P-EBT portal](#). For support and questions regarding data reporting, please enter a ticket [here](#).